

# Survey of the Youth Service Providers

## Survey Highlights Out-of-School Time

In March 2001, 949 surveys were sent out to 690 Sacramento County youth service providers and 259 childcare providers. One hundred thirty-eight surveys were received representing 77.4 percent of Sacramento ZIP codes, a broad range of organizations and a few neighboring communities.

The number of youth served by these organizations ranged from 3 to 120,000 over the past year. Seventeen percent of these organizations have between 5 and 10 employees, 49 percent between 11 and 50 employees, 9 percent between 51 and 100 employees, and 16.7 percent have over 100 employees. Twenty-nine percent of the responding organizations have fees and 18 percent use a sliding scale; 53 percent do not charge for their services.

Eighty-seven percent of programs operate between Monday and Friday, 25 percent on Saturdays and 16 percent on Sundays. Beginning as early as 6:15 am and ending as late as 9:00 pm, 7 programs offer a service 24 hours a day.

Most programs operate out of a school or a private facility, with 41 percent of programs operating from multiple sites. Most programs serve all youth (65 percent), with 37 percent serving low-income youth, 25 percent serving special needs youth, and 15 percent serving limited English speaking youth and 11 percent catering to kids who have dropped out of school.

Sixty-one out of 138 respondents, or 44, percent have a bilingual staff member. Forty-nine percent of organizations provide services in Spanish, 18 percent in Hmong and 15 percent in Russian. Forty-six percent of providers are documenting the ethnicity of their youth population.

Fifty-nine percent of the programs surveyed are operating to full capacity. Of these programs, the top needs were funding, staff and space, in that order. Of the programs not operating at full capacity, the top needs were funding, staff and publicity, respectively.

Seventy-three percent of programs are operating in partnership with others. Partners are listed in this appendix.

The survey categorized the main focus of the programs. Guidance was the top focus, followed by health, academics, recreation, personal development, care and supervision, arts and employment. The answers to the question, "what is your organization's main focus," are detailed in this appendix.

# Survey of the Youth Service Providers

## YOUTH PROGRAM SURVEY

Name of Organization \_\_\_\_\_

Contact Person \_\_\_\_\_ Title \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Telephone Number \_\_\_\_\_ Fax \_\_\_\_\_

E-mail \_\_\_\_\_

Size of Organization     5-10     11-50     51-100     100+ employees

Service Area Zip Codes: \_\_\_\_\_

OR  All zip codes in county     All zip codes in City of \_\_\_\_\_

Number of Youth (ages 5-21) Served over the last year \_\_\_\_\_

Duplicated                       Unduplicated

Charges for Service(s) (Check all that apply)  No charge     Fees     Sliding scale

Hours of Operation \_\_\_\_\_ to \_\_\_\_\_

Days (circle all that apply)    M    T    W    Th    F    S    S

(check all that apply)     Overnight     Before school     During school

After school     School breaks     Evenings     Weekends

Other \_\_\_\_\_

Is there a minimum number a days per week a youth must attend?

No     1     2     3     4     5     More

Location of Service(s)

Library/Museum     School     Community Center     Park     Faith Organization

Child Care Center     Private Facility     Other

Child Action, Inc. and Sunrise Recreation & Park District March 05, 2001

# Survey of the Youth Service Providers

## YOUTH PROGRAM SURVEY

### Youth Services:

Ages/Grade of Youth Served : \_\_\_\_\_ Data not available \_\_\_\_\_

	PRE-K (0-5)	GRADES K-6 (6-12)	GRADES 7-8 (13-14)	GRADES 9-12 (15-18)	COLLEGE PS (19-21)
#Served Per Year?					

Do you document ethnicity of population served?  Yes  No

Are your services available for all youth in your service area?  Yes  No

Or do you serve a target population? Check all that apply.

- Low income     
  Special needs youth     
  Drop out     
  Limited English speaking  
 Other \_\_\_\_\_

If you serve or outreach to non-English speaking populations, how are these services provided?

- Check all that apply.  Bi-lingual staff member     
  Translation services     
  Interpreters  
 Written materials/Videos  Equipment  Other \_\_\_\_\_  Not needed

In what language(s) are your services provided other than English?

- Spanish   
  Hmong   
  Russian   
  Vietnamese   
  Hindi   
  Mien  
 Lao     
  Cantonese  Other language(s) \_\_\_\_\_

Child Action, Inc. and Sunrise Recreation & Park District March 05, 2001

# Survey of the Youth Service Providers

## YOUTH PROGRAM SURVEY

What is your organization's main focus? \_\_\_\_\_  
Check all services provided.

### **Academic**

- Academic enrichment
- Tutoring/Homework assistance
- Environmental education
- Science
- Computer Lab

### **Health**

- Health education
- Health services
- Mental health
- Health training (CPR/First Aid)

### **Guidance**

- Leadership development
- Counseling
- Mentoring
- Religion
- Life skills
- Support groups

### **Arts**

- Visual arts
- Performing arts
- Music
- Media

### **Employment**

- Vocational programs
- Youth employment

### **Recreation**

- Sports
- Aquatics
- Physical/Exercise
- Hobbies/Crafts
- Special events
- Enrichment programs

### **Care and Supervision**

- Licensed school-age care
- Exempt child care
- Summer camp
- Day camp
- Preschool

### **Personal Development**

- Social events
- Unstructured time
- Community svc./Volunteer

### **Other**

- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_
- \_\_\_\_\_

Child Action, Inc. and Sunrise Recreation & Park District March 05, 2001

# Survey of the Youth Service Providers

## YOUTH PROGRAM SURVEY

Do you work in partnership with other youth providers?  Yes  No If yes, list partners:

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Are your services operating to full capacity?  Yes  No

If yes, what is needed to expand/improve youth programs?

Publicity  Space  Funding  Staff  Equipment  Staff Development

Repair/Renovation  Volunteers  Meals/Snacks  Transportation

Professional Certification  Greater Collaboration

Other \_\_\_\_\_

Do you have a waiting list?  Yes  No  N/A Number on waiting list \_\_\_\_\_

If you are not operating at full capacity, what do you need to fully serve youth?

Publicity  Space  Funding  Staff  Equipment  Staff Development

Repair/Renovation  Volunteers  Meals/Snacks  Transportation

Professional Certification  Greater Collaboration

Other \_\_\_\_\_

What programs do you offer for youth?

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.
- 7.
- 8.
- 9.
- 10.
- 11.
- 12.

# Survey of the Youth Service Providers

## Survey Results Survey Respondents

A Touch of Understanding, Inc  
Access Leisure - Teen Program  
Action Day Learning Center  
Agency for Hearing  
American River College Children's Center  
Arbiter Foster Family Agency  
Arden Manor Recreation & Park District  
Asian Pacific Community Counseling  
Assistance League of Sacramento  
AVID/College Horizons  
B. J. Jordan Child Care Program  
B.J. Jordan Child Care  
Big Brothers Big Sisters of Sacramento Co  
Big Brothers Big Sisters of El Dorado Co  
Birth & Beyond  
Boys and Girls Club of Galt  
California Smokers Helpline  
Camp Fire Boys and Girls Sac Sierra  
Council  
Carden School of Sacramento  
Center for Fathers & Families  
Child and Family Institute  
Children's Bereavement Art Group  
Children's World Learning Center  
Christopher Robin Children's Center  
CHWMF/MedClinic Children's Center  
City of Sac, Dept of Parks & Rec-Teen  
Services  
City of Sacramento - Robertson Center  
City of Sacramento - Summer Food Service  
Program  
Club West Teen Center  
CommuniCare Health Centers/John H.  
Jones Community Clinic - Youth for  
Recovery  
Communities in Schools, Sacramento  
Compass Rose  
Country Hill Montessori  
County Acres Day Care Center  
County of Sac/Oak Park Neighborhood  
Multi-Service Center  
CRC Disabled Students Program  
Crocker Art Museum  
Crocker Riverside 4th R  
Cross Creek Counseling  
Dayspring Outreach Inc.  
Del Paso Heights Neighborhood Services  
Agency  
DHHS - Dental Health Program  
Diogenes Youth Services  
Discovery Museum  
EDD-Youth Employment Opportunity  
Program  
E.G.C.S.D. Dept of Parks & Rec (Tiny Tot  
Preschools)  
Effie Yeaw Nature Center  
El Dorado Women's Center  
Elk Grove Unified School District  
Elk Grove USD, Dept. of Parks & Rec  
Fairytale Town  
Family Alliance  
Family Connection El Dorado, Inc.  
Family Service Agency - FAST Programs  
Family Service Agency - Folsom Cordova  
Project  
Firefighters Pacific Burn Institute  
Folsom Cordova Unified School District  
Student Care Program  
Folsom Cordova Unified School/Peter J.  
Shields Student Care Center  
Folsom Recreation After School Programs  
Fulton-El Camino Recreation & Park District  
Girl Scouts of Tierra del Oro  
Gold Country Region  
Golden Empire Council - Boy Scouts of  
America  
Golden State Museum  
Health Education Council  
Healthy Start - Valley Region - Elk Grove  
Unified  
HELPS Foster Family Agency  
JFS/TRAX Program  
Kids' World & Infants' World  
Kinder World, Inc.  
Lambda Community Center Youth Program  
LearnWell Resources - Drug Free USA  
Lemon Hill Circle  
Little Blessings Creative Clubhouse  
Lutheran Social Services - Project Reach  
MedClinic Children's Center, South  
Mercy Education Resource Center  
Mission Oaks Rec & Park District  
National Council on Alcoholism & Drug  
Dependence  
National Runaway Switchboard  
Nepenthean Homes FFA  
New Helvetia/River Oaks NSC  
Omni Program - P.A.S.A  
Orangevale Rec & Parks  
People Reaching Out  
Planned Parenthood Mar Monte  
Project TEACH, Sacramento County Office  
of Education

# Survey of the Youth Service Providers

## Survey Results Survey Respondents

Ray Robinson Oak Park Community Center  
Rio Linda Union School District  
River Oak Center for Children  
Sacramento Black Alcoholism Center (SBAC)  
Sacramento Braille Transcribers  
Sacramento Chinese Community Service Center  
Sacramento City Unified School District  
Sacramento County 4-H Youth Development Program  
Sacramento County Department of Health & Human Services - Child Protective Services  
Sacramento County Department of Human Assistance  
Sacramento County WIC Program  
Sacramento Crisis Nursery  
Sacramento Kids' Academy  
Sacramento Literacy  
Sacramento Police Athletic League  
Sacramento Police Department  
Sacramento START  
Sacramento Works One-Stop Career Center-Broadway  
Samaritan Counseling Center  
San Juan Preschool - Daycare  
San Juan Unified  
San Juan Unified School District  
SCUSD/GATE Extended Learning/Summer School  
SCUSD Off Campus Alternative Class/Infant & Toddler Ctr.

Serve Our Seniors  
Sierra Family Services, Inc.  
Southgate Recreation & Park District  
Southgate Recreation and Park District  
St. Hope Academy  
St. Mark's Preschool/After School Program  
Stanford Home  
Stanford Settlement  
Storybook Cottage  
Suicide Prevention Crisis Line  
Sunrise Recreation & Park District  
Sutter Counseling Center  
Sutter Sacramento, Children's Outpatient Services  
The 4th R School Age Child Care  
The Community Center for Health and Well-Being  
The PLACE (at) Sacramento Food Bank Services  
Turning Point Employment Services Program  
Uptown Community Development Coop  
Visions Unlimited, Inc  
WEAVE  
Web of Life Field School  
Wind Youth Center  
WonderLand Christian Preschool & Day Care  
YMCA of Greater Sacramento  
Yolo Family Service Agency  
Youth Guidance Connection

# Survey of the Youth Service Providers

## Survey Results Geography and Services

ZIPs served	Number of Respondents	ZIPs served	Number of Respondents	ZIPs served	Number of Respondents	ZIPs served	Number of Respondents
95220	1	95638	1	95716	1	95826	4
95605	2	95639	0	95726	1	95827	3
95608	4	95641	0	95742	0	95828	5
95610	4	95652	0	95758	2	95829	3
95611	1	95655	0	95762	1	95830	1
95615	0	95660	3	95795	1	95831	5
95616	1	95662	2	95814	6	95832	2
95617	1	95667	3	95815	5	95833	2
95618	1	95670	6	95816	3	95834	2
95619	3	95673	1	95817	9	95835	2
95620	1	95680	0	95818	8	95836	0
95621	2	95682	2	95819	4	95837	0
95624	2	95683	0	95820	11	95838	5
95626	0	95686	1	95821	3	95841	4
95628	1	95690	1	95822	6	95842	2
95630	4	95691	1	95823	10	95843	0
95632	1	95693	1	95824	4	95864	3
95633	1	95709	2	95825	7	95880	1

All Zip codes in City or Place	Number of Respondents	Other Counties	Number of Respondents
Sacramento	16	Placer	3
Roseville	1	Yolo	1
Carmichael	2	Yuba	1
Elk Grove	2	El Dorado	1
Citrus Heights	3	15 Counties	1
Fair Oaks	2	<b>Statewide</b>	<b>2</b>
Antelope	1	<b>National</b>	<b>2</b>
Foothill Farms	1		
Orangevale	1		
Howe & American River	1		
Folsom	1		
Rancho Cordova	1		
South Sacramento	1		
SCUSD	1		
Natomas USD	1		

# Survey of the Youth Service Providers

## Survey Results

<b>Location of Services</b>	
School	44.2%
Private Facility	29.7%
Community Center	20.3%
Childcare Center	18.1%
Park	13.8%
Faith Organization	6.5%
Library/museum	2.9%
40.6% Multiple Sites	

<b>Languages Services Provided</b>	
Spanish	49.3%
Hmong	18.8%
Russian	15.2%
Vietnamese	14.5%
Mien	10.1%
Lao	10.1%
Cantonese	7.2%
Hindi	2.9%

# Survey of the Youth Service Providers

## Survey Results

### What is your Organization's main focus?

Disability awareness	Project REACH , Youth Services
Social recreation/sports for special needs	Mental health services
Child care service while parents attend classes	Recreation and leisure enrichment
Family reunification	Hotline
Philanthropic projects for children and adults	Drug and gang prevention
High-quality & affordable care 0-12 yrs	Rec & parks
Mentoring	School enrollment, attendance & success for homeless
A positive safe environment for all youth to help	Intensive reading/language arts and math intervention
Tobacco cessation	Severely emotionally disturbed children & their families
Youth development	Immigrants and refugees
Building the family	Child development/child care
Bereavement support	To insure the health, safety & well being of children
Recreation, enrichment, academic enrichment	Nutrition education
Feeding hungry children	To assist parents/families in times of crisis
Foster care or reunification or lower level care	Tutoring in English
Development of child's intellectual capacity	Career/vocational training and work experience
Care and supervision	Psychotherapy
Health & human services through city contract only	Homework assistance & recreation
To build our community at the grass-roots level	Academic enrichment/character development
Direct service and referrals	Wraparound residential care, non-public school
Dental health	Neighborhood social services
Inspire life-long learners and reaching diverse population	Child care
Education of the natural & cultural worlds of Sacramento	Park & recreation services
Victims of domestic violence & sexual assault	Mental health services
Childcare/recreation programs/academic support	Specialty healthcare
Recreation	School-age licensed child care
Tutoring, mentoring, after-school programs	Babies well-being/direction to mothers
Recovery programs for burn survivors	Serving homeless children
On-site before and after-school care	Academic development
Safety, sign-in and out procedures	Services to victims of DV and SA
Delinquency prevention/youth services	Environmental education
Helping girls develop confidence, determination	Homeless teens/young adults (18-21)
Leadership and advocacy training	Child care & preschool
Character education	Counseling & psychological education
California history and citizenship	Academic subjects for pregnant & parenting minors
Nutrition education, tobacco education	Welfare & social services
Tutoring/Academic	Child development/parent education
GLBTQ Rights & Support	Structured after-school activities
Drug abuse prevention	Support services for enrolled students with disabilities
Juvenile crime prevention	Education/employment

# Survey of the Youth Service Providers

## Survey Results

	<b>If operating at full capacity, what are the top needs?</b>	<b>If not, what are the top needs?</b>
Funding	60	35
Staff	56	30
Space	38	23
Staff development	20	18
Volunteers	18	17
Equipment	17	14
Transportation	16	11
Publicity	14	8
Meals/snacks	9	8
Greater collaboration	8	7
Repair/renovation	5	7
Professional certification	3	1

# Survey of the Youth Service Providers

## Survey Results

### Who are you working with?

Learning Disabilities Association  
Disabled Sports USA, Camp Sacramento, YMCA-Point Bonita, Special Olympics, SCUSD, San Juan School District  
87 school districts & Head Start  
Children's Protective Services  
CalWorks, Alliance for Excellence, Choices, Jr. Giants Foundation  
Healthy Start, START  
Healthy Start Coordinators  
MESA, UC Davis & CSUS outreach staffs  
Elverta Joint School District, Natomas USD, Rio Linda USD, Powerhouse Ministries  
Jefferson Elementary School  
Schools, mental health, other youth-oriented non-profits  
Fairsite Elementary School, Galt Parks & Rec  
American Cancer Society, American Lung Association, American Heart Association, Prop 99 funded agencies & statewide youth service providers, youth advocacy groups  
Another Choice, Another Chance (ACAC), Dept of Health and Human Services  
UCDMC-Child Protection Center, Sacramento County Dept Health and Human Services, Probation Dept, CPS, DA's office, Sacramento Child Advocates  
Healthy Start: collaboration at select school sites  
Folsom-Cordova School District, Sacramento County Mental Health  
Sacramento City Unified School District, Sac County Youth Works  
Various programs throughout Sacramento County and City  
Court-appointed special advocates, Juvenile Drug Court, Medi-Cal, Probation, Dept. of Education  
Try to work w/all--Junior Achievement, NIFTE, BBSS/Beg Club, Chinese Community Center, Girl Scouts, community colleges, CSUS, DHA, DHHS, SCOE, National Guard, school districts, People Reaching Out and more  
City of Sac, SCUSD, CSUS, Sac Area Emergency Housing  
START, local high schools, Sacramento Valley Association for the Education of Young Children  
New Helvetia, Oak Park Service Centers, County Dept Human Assistance and Dept Health & Human Services, Collaborative Service Centers  
School districts, Head Start, Healthy Start  
San Juan School District, others, varies by need/program  
Sacramento City Parks & Recreation  
Sierra Club, North Area Teen Center, Tierra Del Oro Girl Scout Council, Boy Scouts, YMCA, public and private schools  
Southgate Recreation & Parks, Elk Grove CSD, YMCA, Sacramento START, Medallion School Partnerships, CDI  
Schools  
Sacramento Children's Home, River Oak Center for Children, Sierra Adoption Services, Stanford Home  
School districts, outdoor education centers, job training  
San Juan & Sac City School Districts, Arden Manor & Sunrise Rec & Park Districts, National Council on Alcoholism & Drug Dependence  
CSUS AmeriCorps, Child Abuse Prevention Council  
Camp Concord, UCD Regional Burn Center, Shriners Hospitals for Children  
Child Action/CalWORKS  
Folsom Parks & Rec, PAL, Theodore Judah Elem., Powerhouse Ministries, Diogenes, Boys & Girls Club, Mercy Health Care  
San Juan Unified School District, Assisted Community Youth Sport Groups  
Schools, Meadowview Community Center, Boys & Girls Club, Power House Ministries, Jr. Achievement, LPGA, Sacramento Ballet, Effie Yeaw Nature Center, Golden State Discovery Museum, etc.

# Survey of the Youth Service Providers

## Survey Results Who are you working with?

Girl Scouts  
Whoever is interested  
Park & Rec, local churches, community college, after-school programs  
Cordova Healthy Start, Mills Family Center  
Child Action, PACE  
LYRIC in San Francisco  
Sac County Probation, SCUSD, Another Choice, Another Chance, Birth & Beyond, CHEC, START  
Family Service Agency, Jewish Family Service  
Other agencies in the Sacramento County area  
Boys/Girls Club Fall 2001  
Carmichael Rec & Park District, San Juan Unified School District  
San Juan Unified School District, Alliance for Excellence, Healthy Start Program, Families & Schools Together Program  
900 federally funded runaway/homeless youth programs  
Cal Aggie Camp, Neighborhood School, Boys & Girls Club  
Sacramento County public schools  
San Juan School District, volunteer center, probation and neighboring districts  
Prevention departments within school districts  
Boys and Girls Club, Wind Youth Center, Childrens 1st Flats Network, Community Health Alliance, Sac Unified Schools, Healthy Start, Urban League, etc.  
SCOE, CA Department of Education, Sutter Medical Center, Sacramento (Sutter) County Task Force for the Education of Homeless Children, SCUSD  
Healthy Start, Urban League  
North Highlands Park & Rec District, Rio Linda/Elverta Rec & Park District  
Sacramento Children's Home, Stanford Home, Sierra Adoption Services, Eastfield Ming Quong  
Another Choice, Another Chance, Sisters Keeper, AFTER  
SCUSD Healthy Start Programs, Sacramento Tobacco Control Coalition, Greater Sacramento Mentoring Coalition  
Sacramento Start, Campfire Boys and Girls, Health Education Council  
Community Collaboratives  
Birth & Beyond Home Visitation Program  
Golden Valley, Head Start, Tree House, California Association of Child Care Providers  
Oak Park Multi-Service Center  
Asian Resources, Sacramento Chinese Community Service Center, Educational Business Micro-Computers, Sac City USD, Women, Infant & Children Program  
Local churches and some schools  
Sacramento Start  
Elementary schools, private schools  
Varies with each fiscal year  
Elk Grove Unified School District, SCUSD, Boys & Girls Club, Lemon Hill Circle  
Boys & Girls Club, Planned Parenthood, Lemon Hill  
Healthy Start teams in local schools, neighboring churches, Christian Bros, Sac Tree Foundation  
Probation, CPS, County Mental health, other residential wrap providers  
North Sac School District, local schools, CPS, County Dept. of Human Assistance  
School districts, San Juan, Rio Linda, Dry Creek Center, Neighborhood Associations, Chamber of Commerce, City of Citrus Heights, regional groups, business non-profits  
Other providers within the County Mental Health System - Schools on a case by case basis  
School districts, SCUSD, NSUD, HUSD  
Community Health Alliance  
San Juan Unified School District, CPS, Boys and Girls Club, Sac City Unified School District  
Health care providers

# Survey of the Youth Service Providers

## Survey Results

### Who are you working with?

Yolo Connections, Communicare Health Centers, Schools, Yolo County Departments, Lekotek  
MAAP, Inc., Communities in Schools, Alliance for Excellence  
Golden State Middle School, CommuniCare, Calif National Guard, West Sac Police Officers  
Assoc, Yolo Connections, River City High School Friday Night Live/Club Live of Yolo County,  
Yolo County Alcohol Tobacco & Ed, CSUS, UCD, Even Start Literacy Program, G  
SETA, Led Palmiter School  
CalLearn, Early Head Start, Child & Family Institute, DA's office, WEAVE, Planned Parenthood,  
Co Health Dept, Baby Cal, CPR training  
Sacramento County Office of Education, Folsom-Cordova Unified School District  
SETA, CalSafe, SCOE, general child care  
All of the local rec and parks districts, Sac State, ARC  
High schools in district  
SETA, Youth Council Board  
SCUSD, Sac. Co. Probation, North Sac School District, Another Choice/Another Chance, Sac Co  
Neighborhood Accountability Board